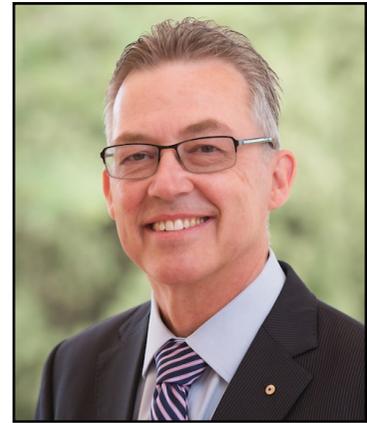




JEFF WHALAN
LEARNING GROUP
GROWING EXCEPTIONAL LEADERS



Jeff Whalan, AO

Jeff Whalan is the Managing Director of Jeff Whalan Learning Group. He works with CEOs, senior executives and organisations to help them improve their performance by: facilitating Executive Learning Groups; providing Executive Coaching/Mentoring; and undertaking consultancy services.

Jeff provides services to senior executives in a range of Australian Commonwealth and State/Territory Government organisations as well as those in New Zealand. In doing so he draws on his extensive background, including almost 20 years as a senior executive in the public sector.

Until September 2008 Jeff was the CEO of Centrelink, the largest Agency of the Australian Public Service with 27,000 staff and an annual expenditure of over \$63 billion. He was appointed as an Officer of the Order of Australia in 2008 for his work as CEO of Centrelink. Jeff's earlier senior executive appointments included CEO of Medicare Australia and Deputy Secretary positions in the Prime Minister's Department, the Department of Defence and the Department of Family and Community Services. He was also a senior executive in the Queensland Department of Family Services.

Since establishing his own company in 2009 Jeff has pursued his goal of enhancing leadership within the public sector by utilising his significant expertise and public sector knowledge. With his Executive Learning Groups, Jeff brings together small groups of senior executives at similar levels in their respective organisations into a peer learning environment. He provides them with a valuable opportunity for 'time out' from the everyday business to think ahead from an organisational and personal perspective. In doing so, Jeff helps members to build a network of peers who can help them to solve issues, provide a different perspective and share current developments in public sector reform and management trends more generally.

As an Executive Coach/Mentor, Jeff utilises his significant leadership expertise and public sector knowledge to provide an unprecedented level of mentoring and coaching to senior executives. Jeff is passionate about working with CEOs, senior executives and organisations to help them improve their performance. He does this by supporting and enhancing the performance of those with the potential to make a more significant leadership contribution, both within their organisation and more broadly across the public sector.

In terms of his consulting services, Jeff's work is mainly focussed on conducting capability reviews and 'health checks' of government organisations. In doing so, he uses his experience with the Australian Public Service Commission Capability Framework.

Jeff holds a Bachelor of Arts and is a Fellow of the Institute of Company Directors and a Fellow of the Institute of Management. Jeff also has qualifications from the Institute of Executive Coaching.

Jeff is Chair of the Australian Governance Masters Index Fund Ltd and Chair of New Energy Solar.

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